

Data Privacy Statement

We process your personal data under the following categories:

- Name/Company
- Profession/Job title
- Date of birth
- Company register number
- Contact person
- Business address and customers' addresses
- Contact details (telephone number, fax number, email address, etc)
- Bank details if required
- Date of order
- VAT number
- Customer service enquiries
- Relevant billing information
- Other communications (emails, letters, etc)

You have voluntarily provided us with your personal details which, in accordance with your **consent**, are processed by us for the following:

- Customer support
- Advertising purposes, for example, sending offers, advertising brochures and newsletters (in both paper and electronic form) as well as for reference to the current or previous business relationship with the customer (references)

You can withdraw this consent at any time. A **withdrawal** of consent means that from that day on, we do not use your personal details for any of the above-mentioned applications.

To withdraw consent, please contact:

Silberbauer Textiltechnik GmbH
Privatstraße 2
A 3812 Groß Siegharts
+43 (0)2847 2413
E-Mail: office@silberbauer.info

The data provided by you are also required for **fulfilling the contract** and for carrying out the precontractual measures. Without this information we are unable to conclude the contract.

We store your data in accordance with current legal requirements. This is normally 7 years (§132 BAO, §190 UGB)

To process these data, we use **order processors**.

The following **recipient** or recipient categories are provided with your data

IT service providers for order processing

You can contact us as follows:

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Rights of legal appeal

As a matter of principle, you are entitled to information, updating, deletion, restrictions, data portability and objection. In this case, please contact us. If you think that your data has not been processed in accordance with data privacy laws, or that your entitlement concerning data protection has been violated in any way, you can lodge a complaint with the regulatory authority. In Austria the Datenschutzbehörde (data protection authority) is responsible.